

## Frequently Asked Questions

Q: How do I access the new "Getting Started with orgvue" learning plan?

A: You can access the learning plan by clicking on the thumbnail at the top of your homepage in orgvue academy. You can also access the learning plan directly by clicking on this [link](#).

Q: What types of materials are available in the new learning plan?

A: You can access video content, downloadable resource materials, and practical application exercises that help you get started with organizational data in workspace. You can enroll in our facilitated workshop from within the learning plan. A certificate of completion is available for download upon completion of the self-directed courses.

Q: How long is the new learning plan?

A: On average, the self-directed content will take approximately 2 hours to complete; the optional facilitated workshop is 90 minutes.

Q: How is this different from your current offerings?

A: All of the fundamental content related to workspace has been organized in a sequential workflow into a single learning plan. We have increased the number of short videos that can be accessed on demand, while targeting practical application exercises at specific skills such as working within a standard pack and modelling scenarios using drafts. Our optional facilitated workshop is an experiential session that reinforces key concepts from the self-directed material. We have also reduced training time by approximately 5 hours in comparison to the current digital walkthroughs and existing orgvue fundamentals workshop.

Q: What happens to the existing digital walkthroughs?

A: The existing digital walkthroughs will be available until December 31, 2021.

Q: Do I have to complete the digital walkthroughs and the new "Getting Started with orgvue" learning plan?

A: No. "Getting Started with orgvue" replaces all of the learning plans tagged with "workspace."

Q: Does this learning plan include settings content?

A: No. Settings content will be covered in a separate learning plan.

Q: Do I have to complete all of the coursework in the learning plan?

A: While we encourage everyone to take advantage of our courses, we realize that needs vary across audiences and organizations. Check with your organization regarding expectations for course completion.

Q: Are there prerequisites in the new learning plan?

A: Yes. While you can navigate freely through most of the content in the learning plan, enrollment in the live workshop requires the completion of all self-directed courses. The final course, "Completing orgvue Fundamentals" enables you to download your completion certificate and share your feedback with us; this course will unlock upon completion of all self-directed courses in the learning plan.

Q: Do I have to attend the "Exploring orgvue Fundamentals" workshop to complete the learning plan?

A: No.

Q: What content will be covered in "Exploring orgvue Fundamentals" workshop?

A: The workshop is a reinforcement of key concepts that were introduced and explained in the self-directed material. It is a 90-minute interactive session where participants can share their insights, key learnings, and get answers to questions about orgvue fundamentals. There is no "new" content presented in the workshop. It is a space to share knowledge and learn from others.

Q: How do I enroll in the "Exploring orgvue Fundamentals" workshop?

A: You can enroll in our fundamentals workshop from within the "Getting Started with orgvue" learning plan. Click on "Exploring orgvue Fundamentals" and enroll into the session that best suits your schedule.

Q: Will I receive confirmation that I have been enrolled in a workshop?

A: Yes. You will receive an email confirmation along with a calendar invitation to the session you have enrolled in.

Q: Are your workshops open enrollment? Will other clients and partners be in the session?

A: Yes. Open enrollment gives you the ability to learn with and from other practitioners across industries. We do not share information outside of your name in our open enrollment workshops.

Q: What if we would like to deliver a private workshop to our organization?

A: For more details on our private workshop offerings, email us at [learning@orgvue.com](mailto:learning@orgvue.com).

Q: Do you offer a train-the-trainer program for the "Exploring orgvue Fundamentals" workshop?

A: Yes. For more details on our train-the-trainer programs, email us at [learning@orgvue.com](mailto:learning@orgvue.com).

Q: Do you have advanced level content for power users?

A: The goal of this learning plan is to set a strong foundation in orgvue fundamentals. We will offer future learning plans that will help you leverage the full power of orgvue in 2022.

Q: What other learning plans are on your roadmap?

A: "Getting Started with Settings" and "Getting Started with Surveys" will be released in December of 2021.

Q: Is there any change to how I access the existing learning portal?

A: No. The direct link to the existing learning portal remains the same for clients and partners.

Q: Are there other changes that have been made to the existing learning portal?

A: We are rebranding the learning portal to orgvue academy. All of the existing digital content is in the process of being refreshed and will be replaced by the end of the calendar year.

Q: How can I provide my feedback?

A: You can rate each course on a 5-star rating scale. You will be asked to provide detailed feedback upon completion of our live workshop and at the end of the learning plan.

Q: Who can I reach out to for additional questions?

A: For additional questions and support, contact your orgvue representative or email us at [learning@orgvue.com](mailto:learning@orgvue.com).